



REFUND POLICY

The Sydney Christadelphian Youth Conference 2011 committee are committed to achieving our mission. This is to provide you (as a conference attendee) with a spiritually uplifting week that will deepen your relationship with your Heavenly Father, strengthen your spirituality, support your friendships and equip your preparation for eternity.

There are significant costs associated with the conference, especially in relation to the accommodation and food expenses. These need to be confirmed and paid for in full almost 3 months from the commencement of the conference. It is for this purpose that a refund policy needs to be clearly outlined to you as an attendee.

In summary:

- a. Cancel before 31st December 2010 – a \$50 fee applies
- b. Cancel between 1st January 2011 and 28th February 2011 – charge of 50% of applicable conference fee applies
- c. Cancel after 28th February 2011 – full conference fee is payable

The details of our policy are as follows:

1. DEPOSITS – all deposits paid to secure your booking (or position on the waiting list) are strictly non-refundable.
2. CANCELLATIONS BEFORE PAYMENT DUE DATE – All conference fees are payable by the 31st December 2010. Cancellations prior to that date will be entitled to a full refund of any fees paid, minus a processing fee of \$50.
3. CANCELLATIONS AFTER PAYMENT DUE DATE – Once the due date for conference fees (31st December 2010) has past, the following conditions apply:-
 - a. Cancellations up to and including 28th February 2011 – These cancellations will be subject to a fee equivalent to 50% of the applicable conference fee for that attendee.
 - b. Cancellations after 1st March 2011 – These cancellations will not be entitled to a refund
4. Notwithstanding the above, any attendee who cancels their position in the conference may make a submission to the committee to have the policy reviewed on personal, family, or financial hardship grounds.